

<b>Sl. No.</b>	<b>Centre</b>	<b>Name &amp; Address of the Office of Banking Ombudsman</b>	<b>Area of Operation</b>
1.	Ahmedabad	Shri G J Raju C/o Reserve Bank of India 5 <sup>th</sup> Floor, Nr. Income Tax, Ashram Road Ahmedabad-380 014 STD Code: 079 Tel. No. 26575807/26582357/26586718 Email : cms.boahmedabad@rbi.org.in <a href="#">Click here to lodge complaint</a>	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Fax No. 22276114 Email : cms.bobengaluru@rbi.org.in <a href="#">Click here to lodge complaint</a>	Karnataka
3.	Bhopal	Shri V K Nayak C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772 2573776 2573779 Email : cms.bobhopal@rbi.org.in <a href="#">Click here to lodge complaint</a>	Madhya Pradesh
4.	Bhubaneswar	Shri S Behera C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Fax No. 2393906 Email : cms.bobhubaneswar@rbi.org.in <a href="#">Click here to lodge complaint</a>	Odisha
5.	Chandigarh	Shri J L Negi C/o Reserve Bank of India 4 <sup>th</sup> Floor, Sector 17	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar

- Chandigarh  
Tel. No. 0172 - 2721109  
Fax No. 0172 - 2721880  
Email :  
cms.bochandigarh@rbi.org.in  
[Click here to lodge complaint](#)
6. Chennai  
Dr. Balu K  
C/o Reserve Bank of India  
Fort Glacis, Chennai 600 001  
STD Code: 044  
Tel No. 25395964  
Fax No. 25395488  
Email : cms.bochennai@rbi.org.in  
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7. Dehradun  
Shri Arun Bhagoliwal  
C/o Reserve Bank of India  
74/1 G.M.V.N. Building, 1st floor,  
Rajpur Road,  
Dehradun - 248 001  
STD Code : 0135  
Telephone : 2742001  
Fax : 2742001  
Email :  
cms.bodehradun@rbi.org.in  
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8. Guwahati  
Shri A. R. Samal  
C/o Reserve Bank of India  
Station Road, Pan Bazar  
Guwahati-781 001  
STD Code: 0361  
Tel.No. 2734219/ 2512929  
Email :  
cms.boguwahati@rbi.org.in  
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9. Hyderabad  
Shri T Srinivasa Rao  
C/o Reserve Bank of India  
6-1-56, Secretariat Road  
Saifabad, Hyderabad-500 004  
STD Code: 040  
Tel. No. 23210013  
Fax No. 23210014  
Email :  
cms.bohyderabad@rbi.org.in  
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10. Jaipur  
Shri C D Srinivasan  
C/o Reserve Bank of India,
- and Ambala Districts of  
Haryana.
- Tamil Nadu, Union Territories  
of Puducherry (except Mahe  
Region) and Andaman and  
Nicobar Islands
- Uttarakhand and seven districts  
of Uttar Pradesh viz.,  
Saharanpur, Shamli (Prabudh  
Nagar), Muzaffarnagar,  
Baghpat, Meerut, Bijnor and  
Amroha (Jyotiba Phule Nagar)
- Assam, Arunachal Pradesh,  
Manipur, Meghalaya, Mizoram,  
Nagaland and Tripura
- Andhra Pradesh and Telangana
- Rajasthan

- Ram Bagh Circle,  
Tonk Road, Post Box No. 12  
Jaipur-302 004  
STD Code: 0141  
Tel. No. 2577931  
Email : cms.bojaipur@rbi.org.in  
[Click here to lodge complaint](#)
11. Jammu  
Shri P Shimrah  
C/o Reserve Bank of India,  
Rail Head Complex,  
Jammu- 180012  
STD Code : 0191  
Telephone: 2477617  
Fax : 2477219  
Email : cms.bojammu@rbi.org.in  
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Union Territories of Jammu &  
Kashmir and Ladakh
12. Kanpur  
Shri P K Nayak  
C/o Reserve Bank of India  
M. G. Road, Post Box No. 82  
Kanpur-208 001  
STD Code: 0512  
Tel. No. 2305174/ 2303004  
Email : cms.bokanpur@rbi.org.in  
[Click here to lodge complaint](#)  
Uttar Pradesh (excluding  
Districts of Ghaziabad, Gautam  
Buddha Nagar, Saharanpur,  
Shamli (Prabudh Nagar),  
Muzaffarnagar, Baghpat,  
Meerut, Bijnor and Amroha  
(Jyotiba Phule Nagar)
13. Kolkata  
Smt. Monisha Chakraborty  
C/o Reserve Bank of India  
15, Netaji Subhash Road  
Kolkata-700 001  
STD Code: 033  
Tel. No. 223310217/22133353  
Fax No. 22305899  
Email : cms.bokolkata@rbi.org.in  
[Click here to lodge complaint](#)  
West Bengal and Sikkim
14. Mumbai (I)  
Smt. Ranjana Sahajwala  
C/o Reserve Bank of India  
4<sup>th</sup> Floor, RBI Byculla Office  
Building,  
Opp. Mumbai Central Railway  
Station,  
Byculla, Mumbai-400 008  
STD Code: 022  
Tel No. 23022028  
Fax : 23022024  
Email :  
cms.bomumbai1@rbi.org.in  
[Click here to lodge complaint](#)  
Districts of Mumbai, Mumbai  
Suburban and Thane

15. Mumbai (II) Shri P. Vijaya Kumar  
C/o Reserve Bank of India,  
4<sup>th</sup> Floor, RBI Byculla Office  
Building, Opp. Mumbai Central  
Railway Station, Byculla,  
Mumbai-400 008  
STD Code: 022  
Telephone: 2300 1280  
Fax : 23022024  
Email :  
cms.bomumbai2@rbi.org.in  
[Click here to lodge complaint](#)
16. Patna Shri Brij Raj  
C/o Reserve Bank of India  
Patna-800 001  
STD Code: 0612  
Tel. No. 2322569/2323734  
Fax No. 2320407  
Email : cms.bopatna@rbi.org.in  
[Click here to lodge complaint](#)
17. New Delhi (I) Smt. Anupam Sonal  
C/o Reserve Bank of India,  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23725445  
Fax No. 23725218  
Email :  
cms.bonewdelhi1@rbi.org.in  
[Click here to lodge complaint](#)
18. New Delhi (II) Shri R S Amar  
C/o Reserve Bank of India  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23724856  
Fax No. 23725218-19  
Email :  
cms.bonewdelhi2@rbi.org.in  
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19. New Delhi (III) Shri V G Sekar  
C/o Reserve Bank of India  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23715393  
Fax No. 23765234  
Email :
- Goa and Maharashtra, (except  
the districts of Mumbai,  
Mumbai Suburban and Thane)
- Bihar
- North, North-West, West,  
South-West, New Delhi and  
South districts of Delhi
- Haryana (except Panchkula,  
Yamuna Nagar and Ambala  
Districts) and Ghaziabad and  
Gautam Budh Nagar districts of  
Uttar Pradesh
- North-East, Central, Shahdara,  
East and South-East districts of  
Delhi

- cms.bonewdelhi3@rbi.org.in  
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20. Raipur Shri. Keshab Korkora Chhattisgarh  
C/o Reserve Bank of India  
54/949, Shubhashish Parisar, Satya  
Prem Vihar  
Mahadev Ghat Road, Sundar  
Nagar, Raipur- 492013  
STD Code : 0771  
Telephone: 2244246, 2241819  
Email : cms.boraipur@rbi.org.in  
[Click here to lodge complaint](#)
21. Ranchi Smt Chandana Dasgupta Jharkhand  
C/o Reserve Bank of India  
4<sup>th</sup> Floor, Pragati Sadan,  
RRDA Building,  
Kutchery Road, Ranchi Jharkhand  
834001  
STD Code : 0651  
Telephone : 852134622  
Fax : 2210511  
Email : cms.boranchi@rbi.org.in  
[Click here to lodge complaint](#)
22. Thiruvananthapuram Shri H N Iyer Kerala, Union Territory of  
C/o Reserve Bank of India Lakshadweep and Union  
Bakery Junction Territory of Puducherry (only  
Thiruvananthapuram-695 033 Mahe Region).  
STD Code: 0471  
Tel. No. 2332723/2323959  
Fax No. 2321625  
Email :  
cms.botrivandrum@rbi.org.in  
[Click here to lodge complaint](#)